

ASSESSING PROFESSIONALISM: PATIENT QUESTIONNAIRES

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Professionalism is currently a critical issue in many countries around the world and the methods for assessing it are in their infancy. The goal of this workshop is to familiarize the participants with the broad range of methods currently available. In addition, it will focus on one of the methods, patient questionnaires, and address related to deciding on content for the questionnaire, determining the scale and scoring procedures, specifying ways of developing reliable scores, and estimating the bias introduced by settings and patients. Active involvement will be encouraged throughout and small group activities will be included.